

JOB TITLE	Technical Support Manager
DEPARTMENT	Technical
LOCATION	Dublin, Ireland
REPORTS TO	VP Technical

Everything we achieve is made possible by our talented people. Fuelled by our commitment to excellence and collaborative spirit, we're shaping the future of aviation for generations to come. But life at AerCap goes beyond the pursuit of excellence. We are proud of our culture which is built on the values of Ambition, Excellence and Respect, and they act as a flight path for our people.

Our high-performance work environment is the perfect backdrop to develop into the professional you want to become. Whether you are at the start of your career, or a more seasoned professional, you will have the opportunity to learn from the best people in the industry and be part of the largest aviation leasing company in the world!

Sound exciting? We think so!

JOB SUMMARY

AerCap is seeking a motivated individual to join its Technical Support team as a Technical Support Manager. The Technical Support Manager will be responsible for the asset management of the fleet and also for the comprehensive monitoring and management of technical provisions of aircraft lease agreements in accordance with Company policies and procedures. The TSM is responsible for properly exercising the rights and responsibilities of the Company in relation to technical provisions of aircraft lease agreements.

ESSENTIAL FUNCTIONS OF THE JOB

- Monitoring and management of technical provisions of aircraft and engine lease agreements
- Technical asset management of on lease airframe, engines, apu and landing gears
- Maintenance Reserves Management
- Evaluation and processing of Maintenance Reserve Claims
- Processing of Maintenance Reserve rate adjustments and Maintenance Reserve fund reconciliations
- Implementation of technical audits
- Management of Lessor commitments and contributions
- Provide support to internal departments in relation to maintenance reserves, claims and lease summaries (technical)
- Monitoring aircraft technical specifications and ensuring they are up to date and reflected as such on our systems
- Liaising with Lessee point of contacts on a regular basis to obtain required technical information about our assets
- Ensuring we have a current and live snapshot of engine LLP lives and operating thrust
- Coordinating with internal and external stakeholders regarding sale of assets
- Undertaking projects leading to the enhancement of our internal systems and procedures when required

JOB REQUIREMENTS, QUALIFICATIONS & COMPETENCIES

Educational/Experience

- Minimum of a relevant Bachelor's degree with 3 years' work experience in the aviation technical field, or an alternative relevant technical qualification with 5 years' work experience in the aviation technical field.
- Knowledge of leasing business would be an advantage.
- Affinity with process standardisation and with financial and legal aspects of aircraft leasing would be a plus.

Key Competencies

- Hard-working team player, flexible and able to perform under pressure.
- Motivated and pro-active with good communication and numerical skills.
- Exceptional organisation and project management skills.
- Problem solving and sound judgment on technical matters.
- Flexible and adaptable.
- Computer literate (Word, Excel, PowerPoint).
- Ability to interpret complex legal language with respect to technical provisions of aircraft lease agreements.

OUR VALUES

AMBITION

Ambition to us means winning together. We believe it takes bold people to help us shape the future of aviation. At AerCap, ambition means defying our own limits, breaking new ground, and setting higher standards for our business.

EXCELLENCE

We believe in striving for nothing short of greatness. For us, excellence means redefining what is possible, and to constantly work towards outstanding solutions for our customers with unwavering commitment and collaboration.

RESPECT

We believe in fostering an environment where everyone is welcomed, supported and valued. Respect means treating our people with dignity and honouring their individuality. We strive to create an environment where our people feel included and empowered to do their best work and reach their full potential.

LIFE AT AERCAP/WHAT WE OFFER

- We offer attractive employment packages with a competitive salary and excellent benefits, including generous annual leave policies, health insurance for our employees and immediate dependents, pension/retirement savings plans and an all-employee share scheme.
- You will have the opportunity to learn from the best people in the industry and grow your career with the largest aviation leasing company in the world.

- Our Corporate Social Responsibility (CSR) programs provide opportunities for our employees to inspire positive change in our global communities and to make a positive difference in the communities in which they live through volunteering, fund-raising and other charitable initiatives.

Make AerCap your destination of choice and join us to shape the future of aviation!