

JOB TITLE	Senior Business Analyst
DEPARTMENT	Information Technology
LOCATION	Dublin or Shannon, Ireland
REPORTS TO	Director, Technical Applications

Everything we achieve is made possible by our talented people. Fuelled by our commitment to excellence and collaborative spirit, we're shaping the future of aviation for generations to come. But life at AerCap goes beyond the pursuit of excellence. We are proud of our culture which is built on the values of Ambition, Excellence and Respect, and they act as a flight path for our people.

Our high-performance work environment is the perfect backdrop to develop into the professional you want to become. Whether you are at the start of your career, or a more seasoned professional, you will have the opportunity to learn from the best people in the industry and be part of the largest aviation leasing company in the world!

Sound exciting? We think so!

JOB SUMMARY

The Software Development team supports a mixture of Build & Bought solutions for key Leasing Business Process elements, including Leasing, Contracting, Billing, Technical, Legal and Finance. The collection of Technical Applications includes systems for Asset inspection, Records Management, Project Management, Maintenance Claims, Asset Utilizations and Billing.

The Senior Business Analyst will work on the design and development of Windows and web-based Asset Utilizations and Billing applications, liaising with business partners and other IT team members. The role also involves end user support, process definition and optimisation, implementation and change management.

ESSENTIAL FUNCTIONS OF THE JOB

- Develop a strong understanding of the existing system and application landscape.
- Analyse new business processes and requirements, share findings with the development and test teams.
- Support a quality first environment: prepare accurate and detailed process and requirements documentation.
- Prepare high level estimates as part of the Demand Evaluation process.
- Complete tasks, reporting status and work assignments in a timely fashion.
- Ensure alignment of expectations between business demands and developed solutions.
- Collaborate with IT colleagues from Architecture, Infrastructure, OnShore & OffShore Development, Test and Desktop Support.
- Liaise with peer system owners to ensure impacts are properly understood, documented, and mitigated against from an up and downstream perspective.
- Support business users through User Acceptance Testing, issue resolution and assist with training concerns.
- Prepare high level estimates as part of the Demand Evaluation process.
- Manage change requests relating to working project plans to meet deadlines.
- Investigate data discrepancies and perform ad-hoc database queries as required.

- Ensure compliance with all organisational, legal and regulatory requirements and standards, including SOX compliance and security.

JOB REQUIREMENTS, QUALIFICATIONS & COMPETENCIES

Educational/Experience

- Bachelor's degree in information technology or sciences.
- 4+ years' experience as a business analyst.

Technical/Functional

- Knowledge of the full SDLC. Experience working in an Agile development environment is desirable.
- Good understanding of cloud technologies and integration frameworks.
- Experience in Business Process and Data Modelling.
- Relational DB, SQL, SOQL, or other DB query language is a distinct advantage.
- Experience in Application Support and Training.
- Must be a self-starter and exhibit intellectual curiosity.
- Effective verbal and written communication skills (Fluent written and spoken English).
- Experience of working with multiple applications/projects in parallel with internal and external stakeholders / third party vendors / development centres across multiple locations.
- Experience in Application Support. Strong analytical and problem-solving skills.
- Knowledge of IT-compliance (SOX) and operational excellence models.
- Good understanding of Aircraft Leasing a distinct advantage.
- Project Management experience also an advantage.

OUR VALUES

AMBITION

Ambition to us means winning together. We believe it takes bold people to help us shape the future of aviation. At AerCap, ambition means defying our own limits, breaking new ground, and setting higher standards for our business.

EXCELLENCE

We believe in striving for nothing short of greatness. For us, excellence means redefining what is possible, and to constantly work towards outstanding solutions for our customers with unwavering commitment and collaboration.

RESPECT

We believe in fostering an environment where everyone is welcomed, supported and valued. Respect means treating our people with dignity and honouring their individuality. We strive to create an environment where our people feel included and empowered to do their best work and reach their full potential.

LIFE AT AERCAP/WHAT WE OFFER

- We offer attractive employment packages with a competitive salary and excellent benefits, including generous annual leave policies, health insurance for our employees and immediate dependents, pension/retirement savings plans and an all-employee share scheme.
- You will have the opportunity to learn from the best people in the industry and grow your career with the largest aviation leasing company in the world.
- Our Corporate Social Responsibility (CSR) programs provide opportunities for our employees to inspire positive change in our global communities and to make a positive difference in the communities in which they live through volunteering, fund-raising and other charitable initiatives.

Make AerCap your destination of choice and join us to shape the future of aviation!